# IN ROME EALTH I SYNDF Ш т· PRADER-WIL



### IPWSO Mental Health ECHO® Clinical challenge

### When Services Fail The prevention of avoidable deaths

IPWSO is a charity registered in England and Wales, charity number 1182873

IPWSO International Prader-Willi Syndrome Organisation

# Summary histories

Information publically available, some personal details changed

### Mr X aged 30 years

- Placement breakdown due to his behaviour
- Severely obese 177Kg, BMI 73Kg/m<sup>2</sup>
- Moves back home
- Accepts the idea of a PWS placement but funding not agreed, later changes his mind
- Weight increases
- Respite care offered in a second floor room of a hostel for people with ID
- Orders in food, increasing weight, physical complaints
- Feels unwell seen at hospital but discharged same day (no cellulitis or DVT)
- Refuses to attend out-patient appointments diabetes and sleep appoea
- Has a fall
- Two days later died in his sleep
- Cause of death cardio-respiratory arrest

### Mr Y aged 13

- Diagnosed as having PWS shortly after birth
- As a child generally doing well but started having outbursts
- Mother and Y together with three younger siblings move house
- Weight increase on-going behaviour problems
- Home tuition whilst looking for school (disagreements) •
- Settled period after starting school
- Behaviours leading to police being called behaviour deteriorating Very limited support from Child and Adolescent Mental Health Services Covid lockdown

- Outpatient child psychiatric appointment
- Repeated referrals to Children's Disability Team turned down
- Family receiving 2 hours support daily
- Following a serious incident at home involving the police, died later that day as a consequence of an accident

### Shared and individual issues

- People with PWS become trapped in what appears to be a pathways of inevitable decline
- A failure to appreciate the seriousness of the situation and the impact on others
- Lack of understanding by health and social care of the complexity, severity and particular needs of someone ۲ with PWS
- A failure to either engage with or be offered meaningful support or expertise
- No comprehensive formulation or response to or strategy to manage problematic behaviours
- Expertise available at a distance but what is needed is local services
- Failure to manage crises, police become the 'crisis service'
- Missed opportunities e.g. admission to hospital
- Importance of informed social care and prompt access to education for children



## Making sense of and learning from such failures

There are excellent services available and the lives of people with PWS can be fulfilling BUT

- How do we understand such failures? What are some the key moments in the life-trajectory when things might • have been different?
- What are the lessons and how do we reduce the risk of further avoidable deaths? lacksquare
- Can we identify and share 'near misses' where someone's life is turned around and learn from these? ullet
- Do you have similar experiences? •

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